Dimitar Bogoevski

DISPATCH | LOGISTICS COORDINATION | OPERATIONS SUPPORT

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Professional website

PROFESSIONAL SUMMARY

Dispatch and customer support professional with experience coordinating vehicle transportation at Montway Auto Transport. Supports customers and carriers through clear updates, accurate shipment information, and practical problem solving. Brings a hospitality background in customer service, teamwork, and managing competing priorities under pressure.

OPEN TO REMOTE WORK Part-time preferred; full-time opportunities considered

WORK EXPERIENCE

Dispatch & Support Agent
Apr 2026 - Present

Montway Auto Transport

- Coordinate vehicle transport orders, post loads, assign drivers, and maintain shipment details using Ship.Cars Admin and Central Dispatch.
- Communicate with customers, carriers, and drivers to provide clear pickup, delivery, and scheduling updates.
- Resolve transportation questions, delays, and changing plans; explain available options and help recover at-risk orders.
- Support motorcycle transport, Hawaii and overseas vehicle shipments, and guaranteed pickup services.
- Collaborate with the dispatch team to organize daily operations and manage competing transportation priorities.

Waiter & Bartender
2025 - Apr 2026

Porta Club

- Managed multiple customer requests during busy shifts, balancing attentive service with competing priorities.
- Resolved guest concerns professionally and coordinated with colleagues to keep service organized under pressure.

Waiter & Bartender
2024 - 2025

La Piazza

- Provided table and bar service, communicated clearly with customers, and responded to individual requests.
- Addressed service issues and worked with teammates to maintain efficient service in a fast-paced setting.

KEY SKILLS

Dispatch	Transportation coordination	Logistics support	Operations support
Customer support	Carrier communication	Problem solving	Attention to detail
Organization	Multitasking	Teamwork	Professional English

SOFTWARE & TOOLS

Ship.Cars Admin | Central Dispatch | Dialpad | Slack | Microsoft Office | General computer skills

EDUCATION

Mechanical Technician
Vocational Secondary Education
Secondary Municipal School Riste Risteski-Ricko
Prilep, North Macedonia

LANGUAGES

Macedonian - Native
English - Advanced Working Proficiency